

Position	Dive Operations Support Manager
Facility	Sea World Abu Dhabi
Location	Yas Island, United Arab Emirates
Job Summary	In the role of Dive Operations Support Manager you will be responsible for overseeing the daily activities of the team, ensures in maintaining the professional appearance of aquarium, pools, exhibit displays and facilities; thus directly impacting the health and safety of the animals, guests, contractors and colleagues, and SeaWorld Abu Dhabi (SWAD) operations.
Essential Functions	This position is responsible of the training, schedules, attendance, performance management and continuous development of the Dive Operations colleagues.
Other Duties and Responsibilities	Job scope includes: - Oversee the dive operations activities, identifies areas for improvement and coordinates to the team the necessary update and/or services to be done. - Assist on the planning of schedules and tasks assignments of the team. - Facilitate the department trainings as directed by the leadership. - Conduct the daily briefing to the team and ensures that they are updated of the park information. - Monitor the colleagues' performance management, professional development and competencies; establishes and implements motivational/development plans. - Responses to calls, issues and complaints; provides effective solutions and recommendations. - Ensures colleagues are operating in accordance to OSHMS (Occupational Safety and Health Management System) dive regulations. - Maintains and ensures proper service repairs for all dive equipment such as dry suits, regulators and the VIP of dive tanks - Ensures proper operation of the compressed breathing air compressors. - Reviews and analyzes the daily dive logs and sends reports/correspondence to the leadership - Manages the dive equipment and supplies inventory; raises purchase requisitions for necessary stock replenishments in accordance to company's procurement policy. - Monitors the safe handling, storage and disposal practices for toxic substance and hazardous waste in accordance with SeaWorld Abu Dhabi and department operating procedures. - Performs all hard hats and confine spaces diving. - Performs other duties as directed by the leadership team.
Knowledge, Skills and Abilities	- Strong leadership and teamwork skills - Excellent English communication skills, written/verbal - Able to handle multiple tasks in a fast-paced work environment. - Basic understanding of pneumatic, hydraulic, hand and power tools - Basic understanding of small motors and pumps. - Proficient in current computer applications, including MS Office (Word, Excel and Power Point) - Knowledge of Diver's diseases and emergency remedial procedures
Education & Experienced Required	- Bachelor's Degree or equivalent combination of education and related experience - 4 years of diving experience with 2 years of experience as a Certified Dive - Technician - Minimum of 2 years of experience in a leadership role - Dive Master or Dive Technician Certification
Licenses and Certifications Required	- CPR/AED and First Aid Certification - Advanced SCUBA/Open

	Water Diver Certification - Dive Instructor Certification
Physical Requirements	n/a
Working Conditions	Shift
Salary	Competitive salary and benefits on offer
Respond To	Farai Mutusva Talent Acquisition Lead, Farah Experiences fmutusva@farahexperiences.com
Closing date	10/31/2021

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